



PATENT
Customer No. 25,537
Attorney Docket No. 00-5019

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
)
Douglas J. COWELL et al.) Group Art Unit: 2614
)
Application No.: 09/692,926) Examiner: Karen L. Le
)
Filed: October 20, 2000) Confirmation No.: 8386
)
For: METHOD AND SYSTEM FOR) **Mail Stop RCE**
CALL CENTER SCREENING)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

**AMENDMENT WITH REQUEST
FOR CONTINUED EXAMINATION**

This Amendment accompanies a Request for Continued Examination ("RCE"), fulfills the requirements for a submission under 37 C.F.R. § 1.114, and is in response to the Final Office Action mailed December 17, 2007. Please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper, beginning on page 2.

Remarks follow the amendment section of this paper, beginning on page 17.